

# Public notice

## **TELIKOM 2G REDiSIM UPGRADE TO THE 4G BLUE SIM**

Telikom Limited is advising our valued subscribers using the 2G REDiSIM with mobile number starting with 75 or 76 that you are urged to upgrade to a 4G blue SIM.

Please visit your nearest Telikom business office or retail outlet to get your SIM upgraded to the 4G blue SIM at no cost. Remember to bring your RediSIM and a valid form of photo identification, and our team will assist to upgrade your SIM and have your current credit balance transferred to your new 4G SIM.

This RediSIM upgrade exercise will end on Wednesday 14th August, 2024. The upgrade to Telikom 4G blue SIM is necessary as after this time, the 2G REDiSIM will no longer be in service.

Telikom Limited would like to advice that this SIM upgrade service is necessary to allow for improved network services for better customer experience and to cater for more value-added services, but most significantly, keeping up to par with evolving global telecommunication network trends and upgrades.

Telikom regrets any inconvenience caused to our valued subscribers using the RediSIM that may be currently experiencing issues to recharge your account or make off-net and international calls. Our technical teams are working on it. However, a more proactive approach would be upgrade your SIM to 4G right away.

**For more information, call Customer Care on 1555  
or email [customercare@telikom.com.pg](mailto:customercare@telikom.com.pg) or visit our  
website [www.telikom.com.pg/contact](http://www.telikom.com.pg/contact)**



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